

# Customized Technical Support Package

In an effort to address the individual needs of programs ARCQE is please to offer our customized support package for programs requiring specialized or concentrated assistance. The following outline is merely a guide to support centers in seeing the value and benefits to engaging in a GO FORWARD PLAN based on research and conscious GOAL SETTING. This contact commits 150 hours of a coach's time to supporting identified needs. This plan is eligible for Quality Enhancement Funding dollars.

Proposed Service	Number of Hours Designated	Outcome
Coach Orientation & Support	25	Center will have a technical support plan related to individual goals and expectations for the program. Center will have an access to an extra level of support with answering questions and creating sustainable change.
Accreditation Support (for programs outside of accreditation this area of services is related to evidencing best practices)	25	Center will be prepared for site-visit related to the level or accreditation that they have achieved.
2 Site Specific Workshops (Topics chosen by the program)	10	Workshops will be related to needs of the center and observation and application of workshop content will be specific to the needs of the program.
CIS (based on 6 staff – additional contracted will be needed for more than 5 staff)	25	Center will received observation and individualized debriefing on 6 staff members as well as a Report of Practice related to consistency of the overall Adult-Child Interactions.
Diversity Service (based on 1 room – additional contract will be needed for more than 1 room)	10	Center receives 3 hours of on-site observation, 1 hour administration policy review to gather evidence related to diversity. A detailed report will give an in-depth review of the programs current practices related cultural diversity in the areas of programming and administrative policies to serve as a guide for strategic planning and individual goal setting.
Agency Professional Membership (No hours are associated with this membership. Yearly cost \$150)	\$150	Center will have access to future ARCQE services at a preferred rate as well as access to news feeds and professional newsletter.
<b>Total Contract Price</b>	<b>\$4,750 (includes Membership)</b>	